

COORDINATING PATIENT CARE

This resource is designed to help you capture important information about health-related visits that take place between your patients' oncology appointments. Consider using the prompts below to assist you in collecting this information from patients.

For today's visit, fill out the *Date of Oncology Visit* section on the patient resource with action items that the patient needs to take care of before their next oncology visit. Encourage the patient to add any new health information that they learn during upcoming visits with other providers, and remind them to bring their patient resource back to the next oncology appointment.

When you need more details, ask questions that can't be answered with "yes," "no," or "maybe."¹



Scheduled Visits

1. Since your last visit here, have you seen your primary care doctor?

- Why did you have this appointment?
- When was the appointment?
- What happened during the appointment?
- What is the contact information for your primary care doctor?

Write notes here

2. Since your last visit here, have you seen a specialist?

- Which specialist did you see?
- Why did you have this appointment?
- When was the appointment?
- What happened during the appointment?
- What is the contact information for this specialist?

Write notes here



Unscheduled Visits

Since your last visit here, have you been to urgent care or to the emergency department?

- Why did you go?
- Where and when did this visit take place?
- What happened during the visit?
- Do you know the name of the doctor who you saw?

Write notes here



What Else?

Is there anything else you think I should know about these health visits?

Write notes here



Follow-up From the Last Visit

Review the action items from the patient's previous appointment—are there any notes you want to make?

Write notes here



Next Steps From This Visit

Summarize the actionable details from today's appointment and help the patient write them down. Review this information during the patient's next office visit.

Write notes here

Reference

1. Ha JF, Longnecker N. Doctor-patient communication: a review. *Ochsner J.* 2010;10(1):38-43.



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